

Refund Policy

- **Refunds are applicable only** if the Company is unable to deliver the intended service or if the **program is completely cancelled** by the organization.
- **Refunds will not be processed for any other reasons** beyond these specified conditions.
- Under exceptional circumstances, if a case qualifies for a refund, the request must be raised **at least 10 days prior to the program commencement date**.
 - **18% GST on the base fare** and the **Payment Gateway Convenience Fee** are **non-refundable** at all times.
 - **Non-Refundable Administrative Fee:** A mandatory registration/administrative fee calculated as **20% of the total course fee or ₹300/- (whichever amount is higher)** is **non-refundable** under all circumstances.
- **Refund requests raised after access to the program has been provided will be strictly denied.**
- In case the Company reschedules a course and it **does not commence within 10 business days of the published commencement date**, the student is entitled to either a **full refund or an alternative batch/course**.

